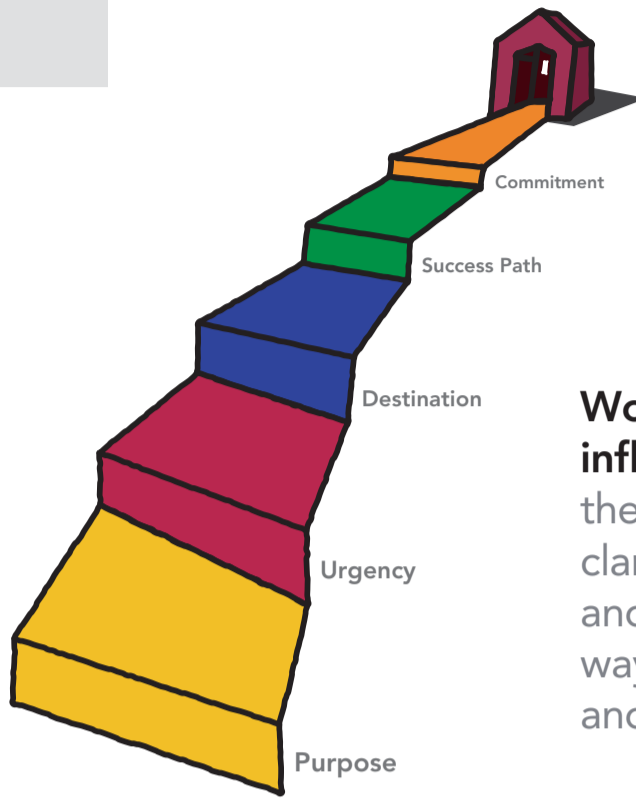
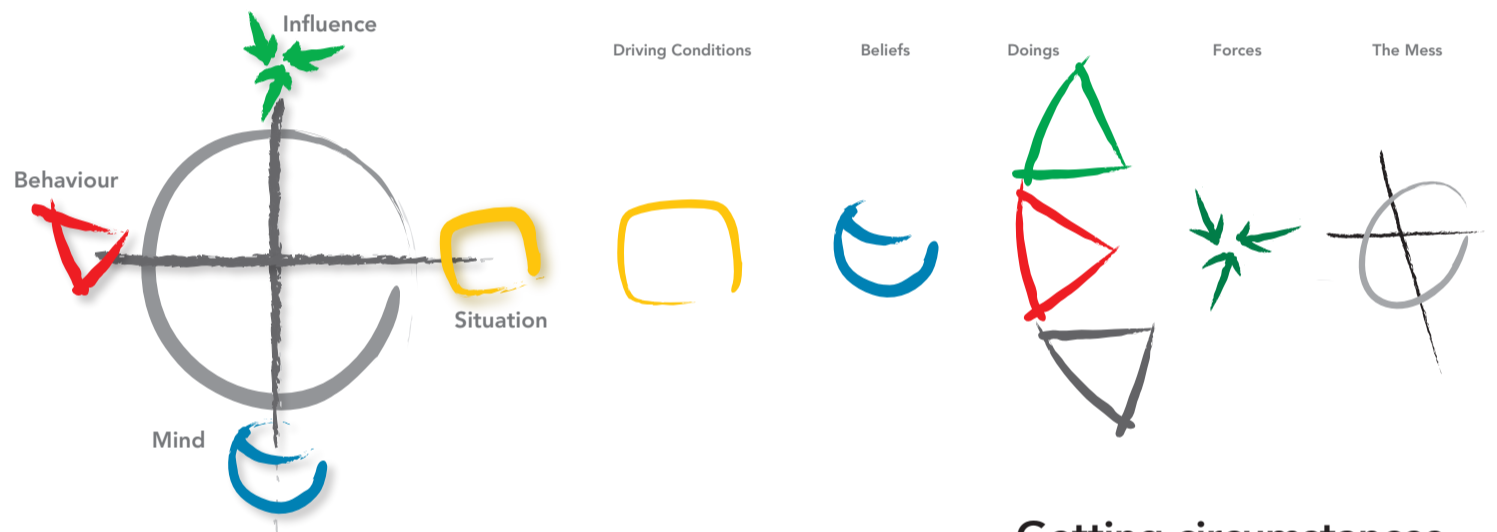
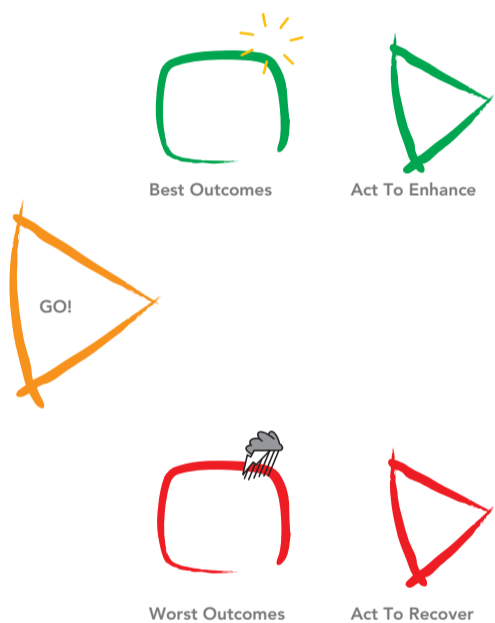


Diagnosis: starts with the Insight Cycle
 Looking systematically at a circumstance, exploring what the real issues may be, and identifying appropriate transition tools to move it forward



Working with key influences: Enrol people in the shortest possible time, clarify and address barriers, and deliver messages in a way that tests understanding and commitment

Designing for implementation: Design action plans that confront reality, engage resistance, and provide hindsight



Getting circumstances unstuck: Bring fresh thinking to old problems, breaking out of vicious cycles, knowing what to do when everything else we have tried has failed

Working with underlying assumptions and beliefs: Map out and clarify thinking amidst uncertainty and confusion, enabling others to shift their thinking and make headway

